

Cancellation and Product Return Policy-Valzon India Pvt Ltd.

Valzon India Pvt. Ltd. Customer Product Refund Policy • We stand behind the quality of our products. • If for any reason you are not completely satisfied with the products, you may return it within 30 days of purchase for a refund as per the terms of the Returns Policy. • This policy is applicable only for products in marketable condition, accompanied with an invoice.

Direct Seller Refund Policy

Individual Distributors may return the products within 30 days of purchase as follows: • The Condition of the products must be marketable, within 30 days accompanied by an Invoice of purchase. Any products that with a distributor who wishes to resign, can return unsold products that are marketable. GST will be deducted from refund. Company will charge 10% handling charges (non refundable). • Definition of Marketable products • Marketable refers to products that are unopened, unused. Special promotion products are not included. • The products must be sent to/brought to Valzon India centres. The date of invoice and the date of return will allow calculation of 30 day (as applicable). • PV adjustment for returned products will be done up to the date of 25th of each month. Any products returned after the same, will be counted for next month for purpose of calculation of PV.